



Glacial Energy Gives You the Power to Choose!

## Customer Notification Letter

[Date]

To Our Valued Customer:

Thank you for choosing Glacial Energy of New England, Inc. ("Glacial") as your electricity supplier. As you may know, Glacial's assets were recently acquired by Agera Energy LLC in connection with Glacial's federal bankruptcy reorganization.

In order to continue to provide you with the best level of service, we will be assigning your account --- **with no change to your rate or any other terms and conditions** set forth in your original contract--- to **Agera Energy LLC** ("Agera"), an authorized Competitive Electric Power Supplier (CEPS) registered in New Hampshire. This change requires no action from you whatsoever. However, you may select an alternate CEPS or choose to return to utility default service on or before \_\_\_\_\_, 2015. If you do not select an alternate CEPS or choose to return to utility default service by this date, your account will be transferred to Agera after such date.

The assignment of your contract will be effective on your next meter read date, or as confirmed with your electric distribution utility, no less than 14 days after you receive this notice. As of that date, Agera Energy LLC will begin providing services to you and Glacial will discontinue providing services to you. You will not incur any charges as a result of this transfer.

Agera Energy LLC is located at 555 Pleasantville Rd, S-107, Briarcliff Manor, NY 10510. Please feel free to call the Agera Energy LLC customer service center at 1-844-MY-AGERA (1-844-692-4372), visit them at [www.ageraenergy.com](http://www.ageraenergy.com), or contact them by email at [customer care@ageraenergy.com](mailto:customer care@ageraenergy.com), with any questions or comments you may have about your account or your energy needs.

Sincerely,

Glacial Energy of New England, Inc.

